



How to gather Diagnostic Information on the Licensing Configuration of Your Machine

Start the ANSLIC_Admin Utility:

Start >> Programs >> AnsysFLEXlmLicenseManager >> ANSLIC_ADMINUtility

In the next panel, select "**View Status/Diagnostic Options**" then click OK.

In the following panel, choose "**Gather Diagnostic Information**" then click OK.

Once the full set information is available, the "**Write to File**" option at the lower right will be available.

You will be prompted for a filename and location for the resulting file.

Save and place the file in a location which you can access later.

Once completed, click on **File >> Exit** back in the **ANSLIC_ADMIN** window.

Please send the resulting file to techsupport@jlrcom.com. It will likely be a help to us as we sort out this matter.

If you have any question, please contact JLR Technical Support at 425-353-8089 X221

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